



## Notice Inviting Tender (NIT)

Reserve Bank of India, Department of Government and Bank Accounts (DGBA), Central Office, Mumbai (hereinafter called the “Bank”) invites bids (Part I: Technical bid & Part II: Price bid) through e-Tender from **Bank’s empaneled vendors** for **“Annual Maintenance Contract (AMC) and Facility Management Service (FMS) for Computer Hardware, Software and Peripherals at Reserve Bank of India, Department of Government and Bank Accounts, Central Office, Mumbai.**

2. This is a limited tender. This notice is being published for information only and is not an open invitation to quote in this limited tender. Only those vendors who are empaneled with Department of Information Technology, Reserve Bank of India, Central Office for providing Annual Maintenance Contract & Facility Management Service for Computer Hardware, Software and Peripherals are eligible to participate in the tender. Unsolicited bids are liable to be ignored.

3. The contract will be valid for a period of 12 months from April 01, 2025 to March 31, 2026, which may be extended on a yearly basis for a maximum period of up to two (02) years, or other periods as the Bank may decide, subject to satisfactory performance.

4. Interested empaneled vendors of the Bank must register themselves on the MSTC portal (<https://www.mstcecommerce.com/eprocn/>) for participating through e-tendering. The vendors should electronically submit their bids along with all supporting documents complete in all respects before 05:00 PM on February 03, 2025. The Bank reserves the right to reject any or all the bids without assigning any reason thereof.

5. The Tender Document can be downloaded from our website <https://www.rbi.org.in> (link ‘Tenders’).



## SCHEDULE OF TENDER (SOT)

e-Tender No.	<b>RBI/DGBA-Central Office Departments/ Others/1/24-25/ET/701[AMC and FMS for Computers]</b>
Name of the Work	Facility Management Service (FMS) & Annual Maintenance Contract (AMC) for Desktop Computers, Laptops, Printers and other Peripherals at Reserve Bank of India, DGBA, CO, Mumbai and its locations.
Mode of Tender	e-Tendering System (Online Part - I – Technical Bid and Part - II – Price Bid through <a href="https://www.mstcecommerce.com/eprocn">https://www.mstcecommerce.com/eprocn</a> )
Estimated cost of work	<b>₹10,00,000/- (Rupees Ten Lakhs only) inclusive of GST @ 18%</b>
Earnest Money Deposit (EMD)	<b>₹30,000/-</b> by NEFT in favour of Reserve Bank of India  <ul style="list-style-type: none"><li>• <b><u>Details for NEFT</u></b> a) Beneficiary Name: <b>RESERVE BANK OF INDIA</b> b) Beneficiary Ac No: <b>41869229962</b> c) IFSC -- <b>RBIS0COD001</b> (7<sup>th</sup> character is Alphabet 'O', 5<sup>th</sup>, 9<sup>th</sup> and 10<sup>th</sup> character are digit 'zero')</li></ul> <b>Note: Non-submission of EMD will render the bid unresponsive and will be rejected.</b>
Date of Notice Inviting Tender (NIT) / Tender Document available for download	January 03, 2025, 11:00 A.M. onwards
Pre-Bid Meeting	January 17, 2025, 03:00 P.M.  Venue: Conference Room, 4th Floor, DGBA, Central office, Reserve Bank of India, Byculla Office building, Opp. Mumbai Central Railway Station, Mumbai 400008
Date of Starting of e-Tender for submission of online Technical Bid and Price Bid at <a href="https://www.mstcecommerce.com/eprocn/">https://www.mstcecommerce.com/eprocn/</a>	January 03, 2025, 11:00 A.M. onwards
Last date for submission of Earnest Money Deposit (EMD) through NEFT	February 03, 2025, 05:00 P.M.

Last date and time for submission of Technical Bid & Price Bid	February 03, 2025, 05:00 P.M.
Date & Time of opening of Part-I (Technical Bid)	February 04, 2025, 11:00 A.M. onwards
Date & Time of opening of Part-II (Price Bid)	Part II will be opened at a later date after evaluation of Part I.
Transaction Fee	Payment of Transaction Fee, as mentioned in the MSTC portal, through MSTC payment gateway by NEFT / RTGS in favour of MSTC LIMITED
Address for Communication	Chief General Manager-in-Charge, Reserve Bank of India, Department of Government and Bank Accounts, Central Office, Byculla Office Building, Opp. Mumbai Central Railway Station, Mumbai - 400008

**Note:** Vendors may please note that any amendments / corrigendum to this tender will be notified on the website of RBI/ MSTC e-portal only and will not be published in any newspaper.

**Chief General Manager-in-Charge  
Department of Government and Bank Accounts  
Reserve Bank of India, Central Office  
Mumbai- 400 008**